TIVO
BOLT VOX™
UNIFIED ENTERTAINMENT SYSTEM

LIVE TV  DVR  STREAMING

4K ULTRA HD
If you bought your TiVo BOLT VOX at a retail location such as Best Buy or Amazon, activate your service at www.tivo.com/activate, or by calling TiVo Customer Support at 1-877-367-8486. You’ll need your 15-digit TiVo Service Number (TSN) found on the underside of your TiVo BOLT VOX.

Write it here for reference:

_____________________________________________

If you bought your TiVo BOLT VOX from tivo.com, your TiVo BOLT VOX is likely pre-activated and ready for set up, and you can skip this step.

Step 1: Activate your TiVo service

CableCARD activation support

During CableCARD installation, you’ll be prompted to call your cable provider to activate or pair your CableCARD.

Note: Some cable companies require additional equipment, like digital tuning adapters. Be sure to ask your cable provider if additional accessories are required to complete your setup.

Charter Communications – Support
1-888-438-2427

Comcast/XFINITY – CableCARD Activation
1-877-405-2298 • www.xfinity.com/activatecablecard

Cox – CableCARD Activation
1-877-820-8202

Insight Communications – Support
1-866-440-1024

Mediacom – CableCARD/Self-Install
Activation Line – 1-866-848-7064

Optimum – Support
1-866-670-0855

RCN – CableCARD/Self-Install Activation
1-888-891-7770

Suddenlink – Support
1-888-822-5151

Time Warner/Spectrum – CableCARD Activation

Verizon FiOS – Automated Activation Line
1-888-897-7499 • www.verizon.com/fiostv/selfinstall/

Step 2: Order a CableCARD™ (cable users only)

If you use cable, your TiVo BOLT VOX needs a multi-stream CableCARD decoder (M-CARD) to receive your cable programming. Pick up a CableCARD at your nearest cable service center or order one from your cable company.

Don’t wait for your CableCARD to set up your TiVo BOLT VOX. You’ll be able to watch non-encrypted TV channels and streaming apps (like Netflix and Amazon Prime)1 until your CableCARD arrives.

To learn more about CableCARD setup, visit the Welcome Center and review “Setup and connect” at www.tivo.com/welcome.

If you receive over-the-air programming from an HD antenna (sold separately), skip this step. Over-the-air programming is available only with 500GB and 1TB units.
Step 1: Activate your TiVo service

If you bought your TiVo BOLT VOX at a retail location such as Best Buy or Amazon, activate your service at www.tivo.com/activate, or by calling TiVo Customer Support at 1-877-367-8486. You’ll need your 15-digit TiVo Service Number (TSN) found on the underside of your TiVo BOLT VOX.

Write it here for reference:
_____________________________________________

If you bought your TiVo BOLT VOX from tivo.com, your TiVo BOLT VOX is likely pre-activated and ready for set up, and you can skip this step.

CableCARD activation support

During CableCARD installation, you’ll be prompted to call your cable provider to activate or pair your CableCARD.

Note: Some cable companies require additional equipment, like digital tuning adapters. Be sure to ask your cable provider if additional accessories are required to complete your setup.

Charter Communications – Support
1-888-438-2427

Comcast/XFINITY – CableCARD Activation
1-877-405-2298 • www.xfinity.com/activatecablecard

Cox – CableCARD Activation
1-877-820-8202

Insight Communications – Support
1-866-440-1024

Mediacom – CableCARD/Self-Install Activation Line – 1-866-848-7064

Optimum – Support
1-866-670-0855

RCN – CableCARD/Self-Install Activation
1-888-891-7770

Suddenlink – Support
1-888-822-5151

Time Warner/Spectrum – CableCARD Activation

Verizon FiOS – Automated Activation Line
1-888-897-7499 • www.verizon.com/fiostv/selfinstall/

Step 2: Order a CableCARD™ (cable users only)

If you use cable, your TiVo BOLT VOX needs a multi-stream CableCARD decoder (M-CARD) to receive your cable programming. Pick up a CableCARD at your nearest cable service center or order one from your cable company.

Don’t wait for your CableCARD to set up your TiVo BOLT VOX. You’ll be able to watch non-encrypted TV channels and streaming apps (like Netflix and Amazon Prime!) until your CableCARD arrives.

To learn more about CableCARD setup, visit the Welcome Center and review “Setup and connect” at www.tivo.com/welcome.

If you receive over-the-air programming from an HD antenna (sold separately), skip this step. Over-the-air programming is available only with 500GB and 1TB units.
Step 3: Connect your TiVo BOLT VOX

1. CableCARD

For cable TV, insert a multi-stream CableCARD decoder (M-CARD) into the slot on the underside of the TiVo BOLT VOX. For OTA programming, skip this step. If you don’t yet have an M-CARD, continue with installation and order one from your cable company.

2. Coax or Antenna

For cable TV, connect a coax cable. For over-the-air programming, connect an HD antenna (sold separately).

3. HDMI®

Connect the included 4K-ready HDMI cable. Note: If you use a third-party cable, always use one that is 4K-ready.

4. Home Network

Wireless—Your TiVo BOLT VOX has built-in wireless capability. Note: A wireless connection does not support a multi-device setup. For additional guidance on installing multiple TiVo devices in your home, visit www.tivo.com/howto/homenetwork.

or

Ethernet—Connect your Ethernet cable (recommended setup). Note: Please make sure the Ethernet cable is Cat5e. For more networking options, visit www.tivo.com/howto.

5. Power

Plug in the power cord.

Over-the-air programming is available only with 500GB and 1TB units.
Step 4: Complete Guided Setup

Turn on your TV. When you see the TiVo Welcome screen, you’re ready to begin Guided Setup. Just follow the on-screen instructions.

Complete Guided Setup even if you don’t yet have a CableCARD installed in your TiVo BOLT VOX.

If you don’t see the Welcome screen, use the Input, Source, or TV/Video button on your TV remote to select the correct video input for the TiVo BOLT VOX.
Remote Control Buttons

1. The **TIVO BUTTON** takes you to the Home screen, where you can find your shows or change your settings.
2. If programmed, **TV PWR** turns your TV on or off.
3. If programmed, use **INPUT** to select the input for your TV. Go to **Menu > Settings > Remote, CableCARD, & Devices** to program.
4. **BACK** goes back to the previous screen.
5. Use the **ARROW** buttons to navigate the TiVo menus. In live TV, press **UP** for the one-line guide, **DOWN** to see personalized predictions, **LEFT** for your favorite channels, and **RIGHT** to see what's on other tuners.
6. Press and hold the **VOICE** button to issue voice commands. Press and release to see command examples.
7. If programmed, **VOLUME** and **MUTE** control the volume on your TV or AV receiver. Go to **Menu > Settings > Remote, CableCARD, & Devices** to program.
8. **REPLAY** repeats the last eight seconds of the show. Press and hold to jump to the beginning of a show. When browsing, press to jump to the first item in a strip.
9. Use the **Θ** and **Θ** buttons to rate shows for TiVo Suggestions.
10. The **A**, **B**, **C** buttons set options and sort and filter views, and to turn accessibility features on or off. Press and hold **A** for the screen reader, **B** for closed captioning, or **C** for video description. Look for more on-screen tips.
11. **CLEAR** dismisses items appearing over video (including the guide), and deletes titles from My Shows and the To Do List.
12. **LIVE TV** takes you to live TV and lets you switch between tuners.
13. **INFO** shows the info card while watching a show; press this button again to make it disappear.
14. Press **OK** to choose menu items.
15. Use **EXIT** to close certain apps or to change your video format.
16. Use **CHANNEL UP/DOWN** to change the channel or move quickly through lists and the guide.
17. **GUIDE** takes you to the on-screen program guide.
18. Press **RECORD** to record the show you’re watching, or to set up a recording for a show selected in the guide.
19. While watching shows, use these buttons to control playback. Press Rewind and Fast-Forward up to three times for three speeds. In the TiVo menus, use **REWIND** and **FAST-FORWARD** to move quickly through strips. Press **PLAY** on any show to start playing.
20. **ADVANCE** moves forward in 30-second increments; press and hold to jump to the end of the show. Or, press **ADVANCE** to jump to the next tick mark when fast-forwarding or rewinding. Use to enter a dash when tuning to OTA channels.
21. The **SKIP** button initiates the SkipMode function while watching a SkipMode-enabled recording. Look for the on-screen tips.
22. Press the **NETFLIX** button to launch the Netflix app.
23. **ENTER/LAST** returns to the last channel viewed.
FCC Information

Relevant safety and compliance information can be found at tivo.com/safety-compliance.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instructions as documented in this manual.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

Compliance Information
Model numbers: TCD849500V (500GB), TCD849000V (1TB), TCD849300V (3TB), CRB97 (Voice remote)
FCC IDs: TGN-TCD8495 (TiVo BOLT VOX), TGN-CRB97 (Voice remote), RAXWN8722BTAAC (Wi-Fi board)

TiVo Inc.
2160 Gold Street
San Jose, CA 95002
Safety Instructions

Relevant safety and compliance information can be found at tivo.com/safety-compliance.

Save these Safety Instructions.

Before You Begin

Make sure all your equipment is turned off and the TiVo box is unplugged.

Your TiVo BOLT VOX was not designed to support A/V components placed on top of it. Please do not place common A/V components such as VCRs, DVD players or A/V receivers on top of this product.

Also, avoid stacking your TiVo box on top of other electronic components—such as DVD players, A/V receivers—or the vents of your TV.

Safety Information

This product was designed and manufactured to meet strict quality and safety standards. There are, however, some installation and operational precautions of which you should be particularly aware. Please read these instructions before operating the equipment and save them for future reference.

1. Read Instructions — All the safety and operating instructions should be read and understood before the appliance is operated.

2. Retain Instructions — The safety and operating instructions should be retained for future reference.

3. Heed Warnings — All warnings on the appliance and in the operating instructions should be followed.

4. Follow Instructions — All operating and use instructions should be followed.

5. Water and Moisture — The appliance should not be used near water - for example, near a bathtub, washbowl, kitchen sink, laundry tub, in a wet basement, near a swimming pool, etc.

6. An appliance and cart combination should be moved with care. Quick stops, excessive force, and uneven surfaces may cause the appliance and cart combination to overturn.

7. Tilt/Stability — All televisions must comply with recommended international global safety standards for tilt and stability properties of their cabinet design. Do not compromise these design standards by applying excessive pull force to the front, or top, of the cabinet, which could ultimately overturn the product. Also, do not endanger yourself, or children, by placing electronic equipment/toys on top of the cabinet. Such items could unexpectedly fall from the top of the set and cause product damage and/or personal injury.

8. Ventilation — The appliance should be situated so that its location or position does not interfere with its proper ventilation. For example, the appliance should not be situated on a bed, sofa, rug, or similar surface that may block the ventilation openings; or, placed in a built-in installation, such as a bookcase or cabinet that may impede the flow of air through the ventilation openings. Do not block ventilation holes by placing items such as magazines, clothing, etc., on top of the unit.

9. Heat — The appliance should be situated away from heat sources such as radiators, heat registers, stoves, or other appliances (including amplifiers) that produce heat.
10. **Power Cord Protection** — Power supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords and plugs, convenience receptacles, and the point where they exit from the product.

11. **Object and Liquid Entry** — Never push objects of any kind into this product through cabinet slots, as the objects may touch dangerous voltage points or short certain product parts, resulting in the risk of fire or electric shock. Never spill liquid of any kind onto this product.

12. **Damage Requiring Service** — The appliance should be serviced by qualified service personnel when:
   A. the power supply cord or plug is damaged or frayed;
   B. liquid has spilled into the product;
   C. the product has been exposed to rain or water;
   D. the product does not operate normally when you follow the operating instructions (adjust only those controls that are discussed in this guide, as improper adjustment of other controls may result in damage, often requiring extensive work by a qualified technician to restore the product to normal performance);
   E. the product has been dropped or the cabinet damaged; or,
   F. the product exhibits a distinct change in performance.

13. **Servicing** — The user should not attempt to service the appliance beyond the steps described in the Troubleshooting section of the guide. All other servicing should be referred to qualified service personnel.

14. **Cleaning** — Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners; use a damp cloth for cleaning. If the product comes in contact with any liquid, unplug the power cord and let the unit dry thoroughly before plugging it back in.

15. **Power Source** — This product should be operated only from the type of power source indicated on the marking label or in this guide. If you are not sure of the type of power supply to your home, consult your dealer or local power company.

16. **Overloaded Power Outlets** — do not overload wall outlets and extension cords, as this can increase the risk of fire or electric shock.

17. **Coaxial Cable Grounding** — For this product, the coaxial cable shield/screen shall be grounded as close as practical to the point of entry of the cable into the building. This recommendation is pursuant to Article 800-93 and Article 800-100 of the NEC, which provides guidelines for proper grounding of the coaxial cable shield.

18. **Electric Shock** — To reduce the risk of electric shock, do not disassemble this product. Take it to a qualified service person when service or repair work is required. Opening or removing the product’s covers may expose you to dangerous voltage or other risks. Incorrect reassembly can cause electric shock when this product is subsequently used.

19. **Moving** — To avoid accumulative shock, avoid moving the unit while it is plugged in.

20. **CAUTION** — There is significant danger of explosion if the product’s battery is replaced. Replace the battery only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries in strict accordance with the manufacturer’s instructions.
Limited Warranty
Ninety (90) Days Free Labor | One (1) Year Product Exchange

WHO IS COVERED?
You must have proof of purchase to receive warranty service. A sales receipt or other document showing that you purchased the TiVo BOLT VOX is considered proof of purchase.

WHAT IS COVERED?
The TiVo BOLT VOX is manufactured from parts and components that are new or equivalent to new in accordance with industry-standard practices. TiVo warrants that the TiVo BOLT VOX will be free from defects in materials and workmanship during the limited warranty period described herein. The limited warranty coverage begins the day you purchase your TiVo BOLT VOX, as further described in the following text.

For ninety (90) days from the purchase date, your TiVo BOLT VOX will be replaced with a repaired, renewed or comparable product (whichever is deemed appropriate by TiVo) if your TiVo BOLT VOX becomes defective or inoperative. This exchange is done without charge to you for parts and labor (except applicable taxes, if any). For exchanges permitted during this initial ninety (90)-day period, you will be responsible for the payment of all shipping costs.

From ninety-one (91) days to one (1) year after the purchase date, your TiVo BOLT VOX will be replaced with a repaired, renewed, or comparable product (whichever is deemed appropriate by TiVo) if your TiVo BOLT VOX becomes defective or inoperative. During this period, however, you will be responsible for the payment of all labor and shipping costs.

If (for any reason) you desire to exchange your TiVo BOLT VOX more than one (1) year after the purchase date, then you will be responsible for the payment of (i) the replacement product, (ii) all labor costs, and (iii) all shipping costs.

To obtain your costs for any type of permissible exchange of your TiVo BOLT VOX, please contact TiVo Customer Support at 877-367-8486.

Exchanging your TiVo BOLT VOX for a replacement product does not restart or extend any of the above-set forth time periods, which continue to be calculated from the purchase date of your original TiVo BOLT VOX. Therefore, when the warranty on your original TiVo BOLT VOX expires, the warranty on the replacement product similarly expires on that same date.

WHAT IS EXCLUDED?
Your warranty does not cover:

• Labor charges for installation or setup of the TiVo BOLT VOX.

• Any taxes imposed on TiVo for units replaced or repaired under this warranty.

• Installation, performance of, or repair of: audio/video cabling, telephone line, or accessory attachments used with the TiVo BOLT VOX.

• Replacement of the TiVo BOLT VOX because of misuse, accident, lightning damage, unauthorized repair, or other cause not within the control of TiVo. Please note that removing the cover of the TiVo BOLT VOX for any reason voids the warranty.

• Reception transmission problems caused by signal conditions, telephone line, or cable or antenna systems outside the unit.
• Damages to, or viruses that may infect, the TiVo BOLT VOX or other devices arising from the use of unauthorized third-party devices in connection with the TiVo BOLT VOX.

• Incidental, indirect or consequential damages resulting from the TiVo BOLT VOX. (Some states do not allow the exclusion of incidental, indirect or consequential damages, so the above exclusion may not apply to you.)

• Damages resulting from or relating to a modification or adaptation that has been made to the TiVo BOLT VOX to enable it to operate in any country other than the country for which it was designed.

• Use of the TiVo BOLT VOX for commercial or institutional purposes.

• Access connections (telephone or broadband), including charges from your communications provider.

MAKE SURE YOU KEEP...
Please maintain in a safe and accessible place your sales receipt or other document showing proof of purchase of your TiVo BOLT VOX. Also keep the original box and packing material in case you need to return your TiVo BOLT VOX.

BEFORE REQUESTING SERVICE...
Please check the Troubleshooting advice found at tivo.com/support before calling TiVo Customer Support. Following the troubleshooting tips contained therein may save you a call to Customer Support.

TO GET WARRANTY SERVICE...
If you believe you need service for your TiVo BOLT VOX, contact TiVo Customer Support at tivo.com/support or 877-367-8486. A representative will go through a diagnostic checklist with you. If it is determined that the TiVo BOLT VOX needs to be exchanged, you will receive a return authorization number. The representative will give you complete shipping details.

TO GET OUT-OF-WARRANTY SERVICE...
Out-of-warranty service can be obtained at a nominal cost for replacement and handling. To obtain out-of-warranty service, contact TiVo Customer Support (at tivo.com/support or 877-367-8486), where a representative will advise you about the costs you will incur for an out-of-warranty exchange of your TiVo BOLT VOX.

REMEMBER...Record below the model and service numbers found on your TiVo BOLT VOX:

MODEL # ________________________________
SERVICE # ________________________________

All implied warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the duration of this express warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights. You may have other rights which vary from state to state (or jurisdiction to jurisdiction). TiVo’s responsibility for malfunctions and defects in your TiVo BOLT VOX is limited to repair and replacement as set forth in this limited warranty. All express and implied warranties for the TiVo BOLT VOX, including but not limited to any implied warranties of (and all conditions of) merchantability and fitness for a particular purpose, are limited in duration to the limited warranty period set forth above, and no warranties, whether express or implied, will apply after such period. Some states (or jurisdictions) do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. TiVo does not accept liability beyond the remedies set forth in this limited warranty, and TiVo does not accept liability for incidental, indirect or consequential damages, including without limitation any liability for products not being available for use or for lost data. Some states do not allow the exclusion of incidental, indirect or consequential damages, so the above exclusion may not apply to you. This warranty gives you specific legal rights, and you also may have other rights which vary from state to state.
Footnotes

1 Only voice remote that delivers personalized results claim based on internal TiVo data of available competitive voice control products as of April 21, 2017.
2 SkipMode feature not available for all recorded shows.
3 Broadband Internet connection is required to access and receive streaming content. Availability of streaming content from third-party sources is subject to change, and certain third-party fees may apply.
4 Compatible tablets and mobile devices consist solely of an iPad®, iPhone® or iPod touch® device running iOS 9.0 or later, or an Android™ mobile device running 4.1 or above with a non-Intel or AMD chipset (sold separately). Not all recorded content can be streamed or downloaded to a laptop, tablet or mobile device (due to copy protection assigned by content provider and/or other technical limitations). Some recorded content can only be streamed/downloaded to your laptop, tablet or mobile device while you are on the same network as your TiVo BOLT VOX. Number of concurrent in-home streams depends on your network connection and the number of available tuners on your TiVo BOLT VOX. Out of-home streaming/downloading is anticipated to be coming soon; when this functionality arrives, out-of-home streaming (a) will support streaming to only one of your devices at a time and (b) may not be available for all recorded content.
5 Streaming within the home from TiVo VOX to another TV requires a separately purchased TiVo Mini VOX or a Fire TV with the TiVo (beta) app. TiVo’s iPhone & iPad apps also allow AirPlay Mirroring to Apple TV. The TiVo BOLT VOX works optimally with up to four (4) TiVo Mini VOXs. A network adapter (sold separately) may be required.

Legal Notices

© 2017 TiVo Inc. All rights reserved. TiVo, the TiVo logo, the TiVo silhouette logo, TiVo BOLT VOX, TiVo Mini VOX, SkipMode, QuickMode, OneSearch, OnePass, Tru Multi Room, TiVo Central, TiVo Online, and TrickPlay are trademarks or registered trademarks of TiVo Corporation or its subsidiaries worldwide.

Your use of this product is subject to TiVo’s User Agreement and Privacy Policy. Visit www.tivo.com/legal for the latest versions.

Patented. U.S. patent numbers can be found at tivo.com/patents. CableCARD is a trademark of Cable Television Laboratories, Inc.

Manufactured under license from Dolby Laboratories. Dolby, Dolby Audio and the double-D symbol are trademarks or registered trademarks of Dolby Laboratories. HDMI, the HDMI logo, and High-Definition Multimedia Interface are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries. MoCA is a registered trademark of Multimedia over Coax Alliance in the U.S. and other countries. Apple TV, Apple AirPlay, iPad, iPhone and iPod touch are registered trademarks of Apple Inc. Fire TV is a trademark of Amazon.com, Inc. or its affiliates. Android is a trademark or registered trademark of Google Inc. All other company, product and brand names, logos and trademarks are the property of their respective owners.

This product contains open source software. Notices and licenses are provided on a system information screen and at tivo.com/linux, and are incorporated herein by reference. For open source software included in this product in executable form, if required by the applicable open source license, you may obtain a copy of the corresponding source code at any time during the period required by sending a money order or check for US$10 to: TiVo Inc., 2160 Gold Street, San Jose, CA 95002, attn: Legal Department. TiVo also makes source code available at tivo.com/opensource.

[Logo of Dolby Audio]  [Logo of HDMI]