

LIVE TV DVR STREAM

TIVO EDGE™

FOR CABLE

LIVE TV / DVR / STREAMING PLAYER

MADE BY ARRIS



SETUP & PRODUCT FEATURES

WELCOME TO THE TIVO EDGE FAMILY.

Say hello to TV heaven. TiVo EDGE puts all the smile-making, heart-swelling, nail-biting entertainment out there in one perfect place. When you can't wait to watch your favorites, just speak into the remote and TiVo EDGE searches across live TV, your recordings and even your streaming apps like Netflix, Hulu and more! TiVo EDGE also lets you skip commercials, works with your existing cable subscription and comes with tons of DVR space for an entertainment experience like no other. All the best shows and a better way to watch them. TiVo EDGE.

PLEASE DO NOT RETURN YOUR DEVICE TO THE RETAILER.

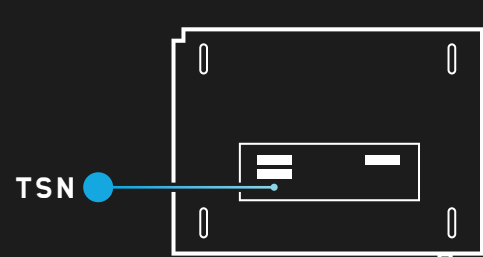
Having challenges with your TiVo EDGE? Don't sweat it! Take advantage of our 30-day money-back guarantee, and contact our friendly customer service agents at (877) 367-8486 (available weekdays: 7 a.m. to 6 p.m. PT, weekends: 8 a.m. to 5 p.m. PT). We can work together to make sure your TiVo story has a happy ending.

STEP 01

ACTIVATE YOUR TIVO SERVICE

If you bought your TiVo EDGE for cable at a retail location such as Best Buy or Amazon.com, activate your service by scanning the QR code on your TiVo EDGE box, visiting tivo.com/activate or by calling TiVo Customer Support at (877) 367-8486. You'll need your 15-digit TiVo Service Number (TSN) found on the bottom of your TiVo EDGE.

WRITE IT HERE FOR EASY REFERENCE:



STEP 02

ORDER A CABLECARD

Your TiVo EDGE needs a multi-stream CableCARD decoder to receive cable programming. Pick up a CableCARD at your nearest cable service center or order one from your cable company. Start enjoying your TiVo EDGE immediately, even without a CableCARD. You'll be able to watch non-encrypted TV channels and streaming apps until your CableCARD arrives.

CABLECARD ACTIVATION SUPPORT

During CableCARD installation, you'll be prompted to call your cable provider to activate or pair your CableCARD.

Comcast/XFINITY - CableCARD Activation
(877) 405-2298
xfinity.com/activatecablecard

Cox - CableCARD Activation
(877) 820-8202

Mediacom - CableCARD/Self-Install
(855) 633-4226

Optimum - Support
(888) 363-4448

RCN - CableCARD/Self-Install Activation
(800) 746-4726

Spectrum - CableCARD Activation
(833) 267-6094

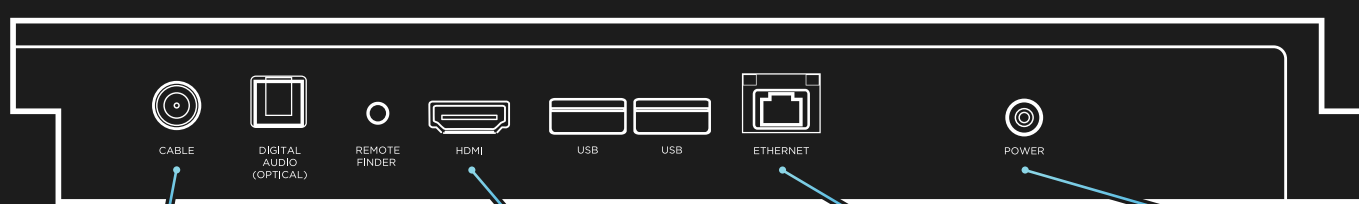
Suddenlink - Support
(877) 794-2724

Verizon FIOS - Automated Activation Line
(888) 897-7499
verizon.com/fiostv/selfinstall/

To learn more about CableCARD setup, visit the Welcome Center and review *Setup and connect* at tivo.com/welcome

STEP 03

CONNECT YOUR TIVO EDGE FOR CABLE



1 CABLECARD

Insert a multi-stream CableCARD decoder into the slot on the bottom of the TiVo EDGE. If you don't yet have a CableCARD, continue with installation and order one from your cable company.

2 COAX

Connect a coax cable from the wall to the coax port on your TiVo EDGE.

3 HDMI

Connect the included 4K-ready HDMI cable.

Note: If you use a third-party cable, always use one that is 4K-ready.

4 HOME NETWORK

Connect your TiVo EDGE to your home network via WiFi or Ethernet.

Note: If using Ethernet, please make sure the cable is Cat5e. For more networking options and instructions, visit tivo.com/howto

5 POWER

Plug in the power cord.

STEP 04

COMPLETE GUIDED SETUP

Turn on your TV. When you see the TiVo Welcome screen, you're ready to begin Guided Setup for your TiVo EDGE. Just follow the on-screen instructions.

If you don't see the TiVo Welcome screen, use the INPUT, SOURCE or TV/VIDEO button on your **TV remote** to select the correct video input for TiVo EDGE.

STEP 05

PROGRAM YOUR TIVO REMOTE

The **TV POWER**, **VOLUME**, **MUTE** and **INPUT** buttons on your TiVo remote can be programmed to control your TV and/or A/V receiver.

Press the **TIVO BUTTON** to bring up the Home screen, select the menu icon (three horizontal bars) and select *Settings*. Locate *Remote Control Settings* and follow the on-screen remote control setup instructions to program your remote.

TIVO REMOTE BUTTONS

- The **TIVO BUTTON** takes you to the Home screen, where you can find your shows or change your settings.
- If programmed (see Step 4 above), **TV PWR** turns your TV on or off.
- If programmed (see Step 4 above), use **INPUT** to select the input for your TV.
- BACK** takes you back to the previous screen.
- Use the **ARROW** buttons to navigate the TiVo menus. In live TV, press **UP** for the mini guide, **DOWN** for SmartBar®, **LEFT** for your favorite channels, and **RIGHT** to see what's playing on other tuners.
- Press and hold the **1** button to issue voice commands, like "Show me Tom Hanks." Press and release the button to see more examples.
- If programmed (see Step 4 above), **VOLUME** and **MUTE** control the volume on your TV or A/V receiver.
- REPLAY** repeats the last eight seconds of the show. Press and hold to jump to the beginning of a show. When browsing, press to jump to the first item in a strip.
- The **A**, **B**, **C** and **D** buttons control viewing options (look for on-screen tips) and turn accessibility features on or off. Press and hold **A** for the screen reader, **B** for closed captioning, **C** for video description or **D** to remove a show from Continue Watching without deleting it. When tuned to a standard definition (SD) program, the **D** button can also be used as a shortcut to jump to the HD version of the same channel.
- CLEAR** dismisses items appearing over video (including the guide), and deletes titles from My Shows and the To Do List.
- LIVE TV** takes you to live TV, and additional presses of Live TV let you cycle through the other tuners.
- INFO** shows the info card while watching a show. Press this button again to make it disappear.
- Press **OK** to choose menu items.
- Use **EXIT** to close certain apps or to watch full-screen video on the Home screen.
- GUIDE** takes you to the on-screen program guide.
- Press **RECORD** to record the show you're watching or to set up a recording for a show selected in the guide.
- While watching shows, use these buttons to control playback. Press **REWIND** and **FAST-FORWARD** up to three times for three speeds. In the TiVo menus, use **REWIND** and **FAST-FORWARD** to move quickly through strips. Press **PLAY** and then **OK** to start/stop QuickMode®.
- This button allows you to play live or recorded TV in slow motion. Pressing this button while on the main menu turns the live video window on/off.
- ADVANCE** moves forward in 30-second increments; press and hold to jump to the end of the show. Or, press **ADVANCE** to jump to the next tick mark when fast-forwarding or rewinding.
- Press **SKIP** to jump past commercial breaks when you see the on-screen tip or hear the SkipMode® chime. (Available for SkipMode-enabled shows.)
- Press the **NETFLIX** button to launch the Netflix app.
- ENTER/LAST** returns to the last channel viewed on a tuner.

TIVO REMOTE



PRODUCT FEATURES

With all the amazing things your new TiVo EDGE can do, you can make the most of your TV time thanks to our fan-favorite features, including:

CONTROL



VOICE CONTROL

Press and hold the button to issue voice commands.³ Search for shows (“Show me what’s on tonight” or “Find *The Good Place*”), launch apps (“Launch HBO GO”) and go to TiVo screens (“Open the Guide” or “Take me Home”). For more commands and information, visit tivo.com/voicecontrol



SKIPMODE

TiVo EDGE allows you to skip entire commercial breaks at the press of a button on certain recorded shows.² Just press the button to jump to the end of the commercial break and resume watching instantly. Or, skip commercials without lifting a finger by turning on AutoSkip™ in *Settings > User Preferences*.



TIVO+

Free, exclusive and packed right into the TiVo experience, TiVo+ is your one-stop network for a gazillion hours of great streaming entertainment.

Learn more at tivo.com/howto

DISCOVER



ONESEARCH™

Simultaneously search live TV, your recorded shows and streaming apps to easily find and watch what you’re looking for. Use a voice command to search (press and hold the) button), or choose Search from the Home screen.



ONEPASS™

OnePass gathers every available episode of a series, every available game or match from a specific team, or every available sporting event in a league (e.g., NHL, CFL, USL), and adds them right to your My Shows list to watch instantly. Just find what you want to watch by searching or browsing, then select *Create a OnePass*.



QUICKMODE

It’s not fast-forward, it’s QuickMode! QuickMode lets you watch a recorded show 30% faster, while also letting you clearly hear what everyone is saying. While watching a recorded show, or if you’ve rewound live TV, press **PLAY** to bring up the status bar, then press **OK** to start QuickMode. Press **OK** again to resume watching at normal speed.

Learn more at tivo.com/howto

MOBILE

TIVO APP FOR IOS AND ANDROID

TiVo’s mobile app for tablets and smartphones lets you search, schedule recordings, set up OnePass selections, and manage your TiVo EDGE from anywhere. And, the TiVo app even lets you take your shows wherever you go.⁴ We’ll soon be making the TiVo app available for your streaming player, so no matter how you’re watching, you’ll be watching it better with TiVo. **Download the TiVo app from the App Store or Google Play.**



TIVO ONLINE™

TiVo Online delivers the convenience of TiVo to your computer’s browser. Watch recorded shows. Enjoy live TV. Launch streaming apps at the push of a button. And when you’re away, TiVo Online makes it easy to find your programs streaming online, create OnePass selections, manage your settings and just see what’s on TV tonight. **Visit TiVo Online at online.tivo.com to get started.**

Learn more at tivo.com/howto



AUTO PLAY NEXT EPISODE

When you reach the end of an episode, the next episode in a series will play automatically. A panel will be displayed at the bottom of the screen containing a countdown timer along with additional options. When the timer runs out, the next episode will begin. Press **OK** to start playing the next episode sooner, or press the **RIGHT** arrow to watch from a different video provider.



QUICKVIEW®

Want to see what else is on without missing a moment of what you’re watching? Simple. While watching live TV or a recorded show, press **UP** to see the mini guide, **DOWN** to view SmartBar, **LEFT** to see what’s on your favorite channels, and **RIGHT** to see what’s on other tuners.

MULTI-ROOM SOLUTION



TIVO MINI™ AND TIVO MINI VOX®

Your new TiVo EDGE works with the TiVo Mini and TiVo Mini VOX to deliver Tru Multi Room™ control, giving you the same TiVo experience on additional TVs in your home.⁵ Access live TV, recorded shows, streaming content from Netflix, Prime Video and more. Plus, you get all your favorite TiVo features, like voice control, SkipMode, QuickMode, pause and rewind.

The TiVo app for iOS supports Apple AirPlay mirroring, so you can stream shows from the app to your Apple TV.

Learn more at tivo.com/howto

To get the full Viewer’s Guide, visit tivo.com/howto

Stay current on all things TiVo by following us online.



SDOC-00172-000 A1

FCC Information

Read safety and compliance information can be found at tivo.com/safety-compliance

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Questions in the 515-525 GHz band are restricted to indoor usage only.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instructions as documented in this manual.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

Compliance Information

Model numbers: M353R/ZR0J/0322/2000 (Cable), CRB97 (TiVo Remote)
FCC IDs: ACO-MGR (TiVo EDGE for cable), TGN-CRB97 (TiVo Remote)
TiVo Inc., 2660 Gold Street, San Jose, CA 95002, (408) 519-9100

Safety Instructions

Read safety and compliance information can be found at tivo.com/safety-compliance

Save these Safety Instructions.

Before You Begin

Make sure all your equipment is turned off and the TiVo box is unplugged.
Your TiVo EDGE for cable was not designed to support A/V components placed on top of it. Please do not place common A/V components such as VCRs, DVD players or A/V receivers on top of this product.

Also, avoid stacking your TiVo box on top of other electronic components—such as DVD players, A/V receivers or the vents of your TV.

Safety Information
This product was designed and manufactured to meet strict quality and safety standards. There are, however, some installation and operational precautions of which you should be particularly aware. Please read these instructions before operating the equipment and save them for future reference.

1. Read Instructions—All the safety and operating instructions should be read and understood before the appliance is operated.

2. Retain Instructions—All safety and operating instructions should be retained for future reference.

3. Heed Warnings—All warnings on the appliance and in the operating instructions should be followed.

4. Follow Instructions—All operating and use instructions should be followed.

5. Water and Moisture—The appliance should not be used near water— for example, near a bathtub, washbowl, kitchen sink, laundry tub, in a wet basement, near a swimming pool, etc.

6. An appliance and cart combination should be moved with the care, quiet steps, excessive force, and uneven surfaces may cause the appliance and cart combination to overturn.

7. Tilt/Stability—All televisions must comply with recommended international global safety standards for tilt and stability properties of their cabinet design. Do not compromise these design standards by applying excessive pull force to the front, or top, of the cabinet, which could ultimately overturn the product. Also, do not endanger yourself, or children, by placing electronic equipment/toys on top of the cabinet. Such items could unexpectedly fall from the top of the set and cause product damage and/or personal injury.

8. Ventilation—The appliance should be situated so that its location or position does not interfere with its proper ventilation. For example, the appliance should not be situated on a bed, sofa, rug, or similar surface that may block the ventilation openings; or placed in a built-in installation, such as a bookcase or cabinet that may impede the flow of air through the ventilation openings. Do not block ventilation holes by placing items such as magazines, clothing, etc., on top of the unit.

9. Heat—The appliance should be situated away from heat sources such as radiators, heat registers, stoves, or other appliances (including amplifiers) that produce heat.

10. Power Cord Protection—Power supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords and plugs, convenience receptacles, and the point where they exit from the product.

11. Object and Liquid Entry—Never push objects of any kind into this product through cabinet slots, as the objects may touch dangerous voltage points or short certain product parts, resulting in the risk of fire or electric shock. Never spill liquid of any kind onto this product.

12. Damage Requiring Service—The appliance should be serviced by qualified service personnel when:

A. the power supply cord or plug is damaged or frayed.
B. liquid has spilled into the product;
C. the product has been exposed to rain or water;

D. the product does not operate normally when you follow the operating instructions (adjust only those controls that are discussed in this guide, as improper adjustment of other controls may result in damage, often requiring extensive work by a qualified technician to restore the product to normal performance);

E. the product exhibits a distinct change in performance.

F. Servicing—The user should not attempt to service the appliance beyond the steps described in the Troubleshooting section of the guide. All other servicing should be referred to qualified service personnel.

14. Cleaning—Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners; use a damp cloth for cleaning. If the product comes in contact with any liquid, unplug the power cord and let the unit dry thoroughly before plugging it back in.

15. Power Source—This product should be operated only from the type of power source indicated on the marking label or in this guide. If you are not sure of the type of power supply to your home, consult your dealer or local power company, as this can increase the risk of fire or electric shock.

17. Coaxial Cable Grounding—For this product, the coaxial cable shield/screen shall be grounded as close as practical to the point of entry of the cable into the building. This recommendation is pursuant to Article 800-93 and Article 800-100 of the NEC, which provides guidelines for proper grounding of the coaxial cable shield.

18. Electric Shock—To reduce the risk of electric shock, do not disassemble this product. Take it to a qualified service person when service or repair work is required. Opening or removing the product’s covers may expose you to dangerous voltage or other risks. Incorrect reassembly can cause electric shock when this product is subsequently used.

19. Moving—To avoid accumulative shock, avoid moving the unit while it is plugged in.

20. CAUTION—There is a significant danger of explosion if the product’s battery is replaced. Replace the battery only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries in strict accordance with the manufacturer’s instructions.

Limited Warranty

One (1) Year Product Exchange

PROVIDER

Tivo Inc., 2660 Gold Street, San Jose, CA 95002

WHO IS COVERED?

You must have proof of purchase to receive warranty service. A sales receipt or other document showing that you purchased TiVo EDGE for cable is considered proof of purchase. This warranty applies to the original purchaser and is not transferable.

WHAT IS COVERED?

TiVo EDGE for cable is manufactured from industry-standard components. TiVo warrants that TiVo EDGE for cable will be free from defects in materials and workmanship during the limited warranty period described herein. The limited warranty coverage begins the day you purchase your TiVo EDGE for cable, as further described in the following text.

For ninety (90) days from the purchase date, your TiVo EDGE for cable will be replaced with a repaired, renewed or comparable product (whichever is deemed appropriate by TiVo) if your TiVo EDGE for cable becomes defective or inoperative. This exchange is done without charge to you for parts and labor (except applicable taxes, if any). For exchanges permitted during this initial ninety (90)-day period, you will be responsible for the payment of all shipping costs. From ninety-one (91) days to one (1) year after the purchase date, your TiVo EDGE for cable will be replaced with a repaired, renewed or comparable product (whichever is deemed appropriate by TiVo) if your TiVo EDGE for cable becomes defective or inoperative. During this period, however, you will be responsible for the payment of all labor and shipping costs.

If (for any reason) you desire to exchange your TiVo EDGE for cable more than one (1) year after the purchase date, then you will be responsible for the payment of (i) the replacement product, (ii) all labor costs, and (iii) all shipping costs.

To obtain your costs for any type of permissible exchange of your TiVo EDGE for cable, please contact TiVo Customer Support at (877) 367-8486.

Exchanging your TiVo EDGE for cable for a replacement product does not restart or extend any of the above-set forth time periods, which continue to be calculated from the purchase date of your original TiVo EDGE for cable. Therefore, when the warranty on your original TiVo EDGE for cable expires, the warranty on the replacement product or components similarly expires on that same date.

YOUR WARRANTY DOES NOT COVER...

• Labor charges for installation or setup of TiVo EDGE for cable.

• Any taxes imposed on TiVo for units replaced or repaired under this warranty.

• Installation, performance of, or repair of audio/video cabling, telephone line, or accessory attachments used with TiVo EDGE for cable.

• Replacement of TiVo EDGE for cable because of misuse, accident, lightning damage, unauthorized repair, or other cause not within the control of TiVo. Please note that removing the cover of TiVo EDGE for cable for any reason voids the warranty.

• Reception transmission problems caused by signal conditions, telephone line, or cable or system problems outside the unit.

• Damages to, or viruses that may infect, TiVo EDGE for cable or other devices arising from the use of unauthorized third-party devices in connection with TiVo EDGE for cable.

• Incidental, indirect or consequential damages resulting from TiVo EDGE for cable. (Some states do not allow the exclusion of incidental, indirect or consequential damages, so the above exclusion may not apply to you.)

• Damages resulting from or relating to a modification or adaptation that has been made to TiVo EDGE for cable that is not made in any country other than the country for which it was designed.

• Use of TiVo EDGE for cable for commercial or institutional purposes.

• Access connections (power or broadband), including charges from your communications provider.

MAKE SURE YOU KEEP...

• A safe and accessible place your sales receipt or other document showing proof of purchase of your TiVo EDGE for cable. Also keep the original box and packing material in case you need to return your TiVo EDGE for cable.

BEFORE REQUESTING SERVICE.

Please check the Troubleshooting advice found at tivo.com/support before calling TiVo Customer Support. Following the troubleshooting steps contained therein may save you a call to Customer Support.

TO GET WARRANTY SERVICE.

If you believe you need service for your TiVo EDGE for cable, contact TiVo Customer Support at tivo.com/support or (877) 367-8486. A representative will go through a diagnostic checklist with you. If it is determined that TiVo EDGE for cable needs to be exchanged, you will receive a return authorization number. The representative will give you complete shipping details.

TO GET OUT-OF-WARRANTY SERVICE...

Out-of-warranty service can be obtained at a nominal cost for replacement and handling. To obtain out-of-warranty service, contact TiVo Customer Support (at tivo.com/support or (877) 367-8486), where a representative will advise you about the costs you will incur for an out-of-warranty exchange of your TiVo EDGE for cable.

Remember... Record below the model and service numbers found on your TiVo EDGE for cable:

MODEL # _____
SERVICE # _____

All implied warranties, including implied warranties of merchantability and fitness

for a particular purpose, are limited in duration to the duration of this express warranty. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights. You may have other rights which vary from state to state (or jurisdiction to jurisdiction). TiVo’s RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN YOUR TiVo EDGE FOR CABLE IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS LIMITED WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES FOR TiVo EDGE FOR ANTENNA, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF (AND ALL CONDITIONS OF) MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE LIMITED WARRANTY PERIOD SET FORTH ABOVE, AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER SUCH PERIOD. Some states (or jurisdictions) do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

TiVo DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY, AND TiVo DOES NOT ACCEPT LIABILITY FOR INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR FOR LOST DATA. Some states do not allow the exclusion of incidental, indirect or consequential damages, so the above exclusion may not apply to you. This warranty gives you specific legal rights, and you also may have other rights which vary from state to state.

Footnotes

1 Broadband internet connection is required to access and receive streaming content. Availability of streaming content from third-party sources is subject to change, and certain third-party fees may apply. Streaming apps may not be available in all regions.

2 Voice control not available in all languages.

3 SkipMode feature may not be available in all regions or for all recorded shows.

4 Compatible tablets and mobile devices consist solely of an iPad®, iPhone® or iPod touch® device running iOS 9.0 or later, or an Android™ mobile device running 4.1 or above with a non-Intel or ARM chipset (sold separately). Not all recorded content can be streamed or downloaded to a laptop, tablet or mobile device (due to copyright protection assigned by content provider and/or other technical limitations). Some recorded content can only be streamed/downloaded to your laptop, tablet or mobile device while you are on the same network as your TiVo EDGE for cable. Number of concurrent in-home streaming devices on the network connection and the number of available tuners on your TiVo EDGE for cable. Out-of-home streaming/download (a) will support streaming to only one of your devices at a time and (b) may not be available for all recorded content in all areas.

5 Streaming within the home from TiVo EDGE for cable to another TV requires a separately purchased TiVo Mini. TiVo’s iPhone and iPad apps also allow AirPlay Mirroring to Apple TV. TiVo EDGE for cable works optimally with up to four (4) TiVo Minis. A network adapter (sold separately) may be required.

Legal Notices

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